



# STATE OF THE CITY

Mayor Christina Muryn

April 24, 2019

## MISSION

Enduring stewardship dedicated to service and safety for citizens, promoting Findlay as the premier place for opportunity and growth.

## VALUES

ACCOUNTABILITY · TRUST · PROFESSIONALISM · COMMITMENT · EXCELLENCE  
DEDICATION · SAFETY · DIVERSITY

## 2023 VISION

### **BE:**

- A great place to Live, Learn, Work, and Play
- Vibrant world class community
- Best in class in economic development
- An employer of choice

### **DO:**

- Promote successful flood mitigation
- Preserve financial stability and leverage opportunities
- Lead local government innovation
- Maintain excellent infrastructure
- Maximize our resources

### **HAVE:**

- Inclusive and welcoming community
- Strong innovative partnerships
- Collaborative pillars of citizens, business and education
- Open, effective community engagement
- Valued community/customer satisfaction
- Highly skilled, driven, competent workforce

# STRATEGIC PLANNING COMPONENTS

**Financial Vision**

**Customer/Stakeholder**

**Operations & Service**

**People Investment**

# STRATEGIC PLANNING COMPONENTS

## Financial Vision

Vital Few Objectives	Measures	2019 Target
Manage Revenue	Actual/Forecast ratio (monthly)	1.00
Manage Expenses	Actual/Budget ratio (Monthly)	1.00
Manage Reserves	Actual/Policy Minimum Ratio	1.00

# STRATEGIC PLANNING COMPONENTS

## Customer/Stakeholder

Vital Few Objectives	Measures	2019 Target	2019 Initiatives
Achieve Excellent Community Satisfaction	Quality of Life Survey Score (Biennially)	3.00	Init 36—Improve/Update Zoning  Init 38—Improve Airport Facilities
Continue Strong, Innovative Partnerships	Partner Engagement Index Score	1.00	Init 39—Champion Community Initiatives  Init 40—Increase US Census Participation

# STRATEGIC PLANNING COMPONENTS

## Operations & Service

Vital Few Objectives	Measures	2019 Target	2019 Initiatives
Achieve Public Service Excellence	Performance Standards by Department (KPIs)	Various	Init 33—Improve Technology and Communication
Enhance Infrastructure Including Equipment	Capital Expenditure as a % General Revenue	20%	Init 37—Assess Water & Sewer Lines  Init 42—Improve Public Safety  Init 43—Improve and Optimize City Infrastructure

# STRATEGIC PLANNING COMPONENTS

## People Investment

Vital Few Objectives	Measures	2019 Target	2019 Initiatives
Improve Employee Satisfaction	Annual Survey Score	3.5	Init 34—Implement Safety Training Program
Promote an Accident Free Workplace	10% Reduction of 5-Year Avg. of Reportable/Recordable Incidents	14	Init 35—Improve Employee Satisfaction
	10% Reduction of 5-Year Avg. of Lost Days	125	Init 41—Assess, Train and Optimize Workforce
Support Wellness Program			



# 2018 HIGHLIGHTS



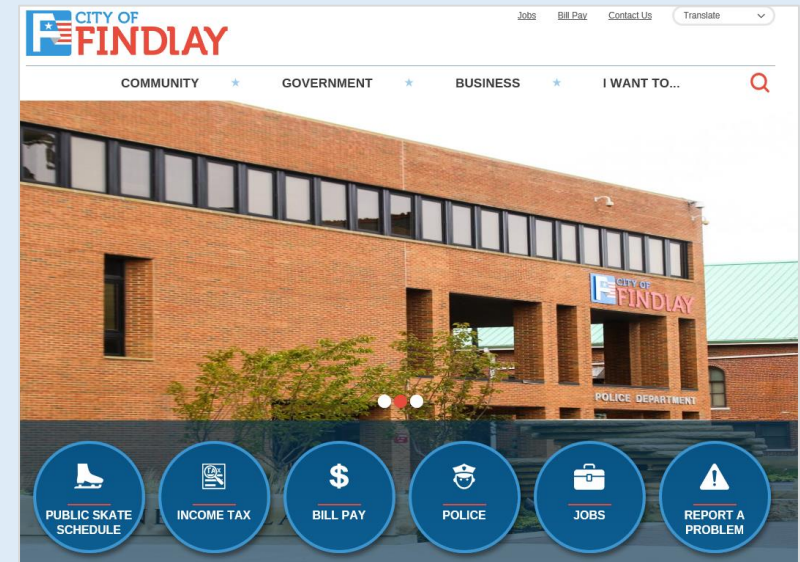
Strong General Fund




**AARP COMMUNITY CHALLENGE**

Grants to make communities livable for people of all ages

[aarp.org/CommunityChallenge](http://aarp.org/CommunityChallenge)





COMMUNITY \* **GOVERNMENT** \* BUSINESS \* I WANT TO...

<b>Annual Reports</b>	<b>City Departments</b>	<b>Elected Officials</b>	<b>Boards &amp; Commissions</b>
<b>Calendar</b>	Engineering	Mayor - Christina Muryn	Airport Advisory Board
<b>Legal Notices</b>	Findlay Airport (FDY)	City Council	Blanchard River Port Authority
<b>Legislation</b>	Fire	City Auditor - Jim Staschiak II	Board of Zoning Appeals
<b>Meeting Agendas &amp; Minutes</b>	Human Resources and Performance Excellence	City Treasurer - Susan Jo Hite	City Planning Commission
<b>Public Meetings &amp; Hearing Notices</b>	Income Tax	Law Director - Donald J. Rasmussen	Civil Service Commission
<b>Transparency &amp; Performance</b>	Parks and Recreation	<b>Municipal Court</b>	Downtown Design Review Board
	Police	Information	Hancock Metropolitan Housing Authority
	Public Works	Payment Center	Income Tax Board
	Water	Case Search / Daily Docket	Parks and Recreation Board
	Sewer (Water Pollution Control)	Jury Service	Shade Tree Commission
	Zoning	Departments	Traffic Commission
		Court Officials	

**Riverside Shelter House Rentals**

Reservations are now available. Great for graduation parties, reunions, and birthdays.

 <b>PUBLIC SKATE SCHEDULE</b>	 <b>INCOME TAX</b>	 <b>BILL PAY</b>	 <b>POLICE</b>	 <b>JOBS</b>	 <b>REPORT A PROBLEM</b>
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**NEWS**

**MEETINGS & EVENTS**

# KPI Dashboard - 2018



## SAFETY

*Police*

violent crimes

**21**

average incidents per month in 2018

even with 3 year average

*Police*

non-violent crimes

**98**

average incidents per month in 2018

lower than 3 year avg

*Police*

average response time

**5:52**

minutes for 2018

quicker than target

*Fire*

average response time

**4:01**

minutes for 2018

quicker than target

## SERVICES

*Water*

safe drinking water

**100%**

days in compliance

meets target

*Sewer*

regulatory compliance

**100%**

days in compliance

meets target

*Public Works*

pothole repairs

**1 day**

average time to complete

quicker than target

*Airport*

hangar capacity

**84%**

capacity filled

under target of 90%

*Engineering*

lane miles paved

**18.5**

miles paved in 2018

## PARKS & RECREATION

*The Cube*

ice usage

**70%**

2018 average capacity utilized

*The Cube*

public skate

**84**

participants per session in 2018

*Marathon Diamonds*

field usage

**46%**

2018 average capacity utilized

## FINANCIAL

*City*

ratio of actual to budget

**0.92**

ratio for 2018

spending less than target

*City*

overtime

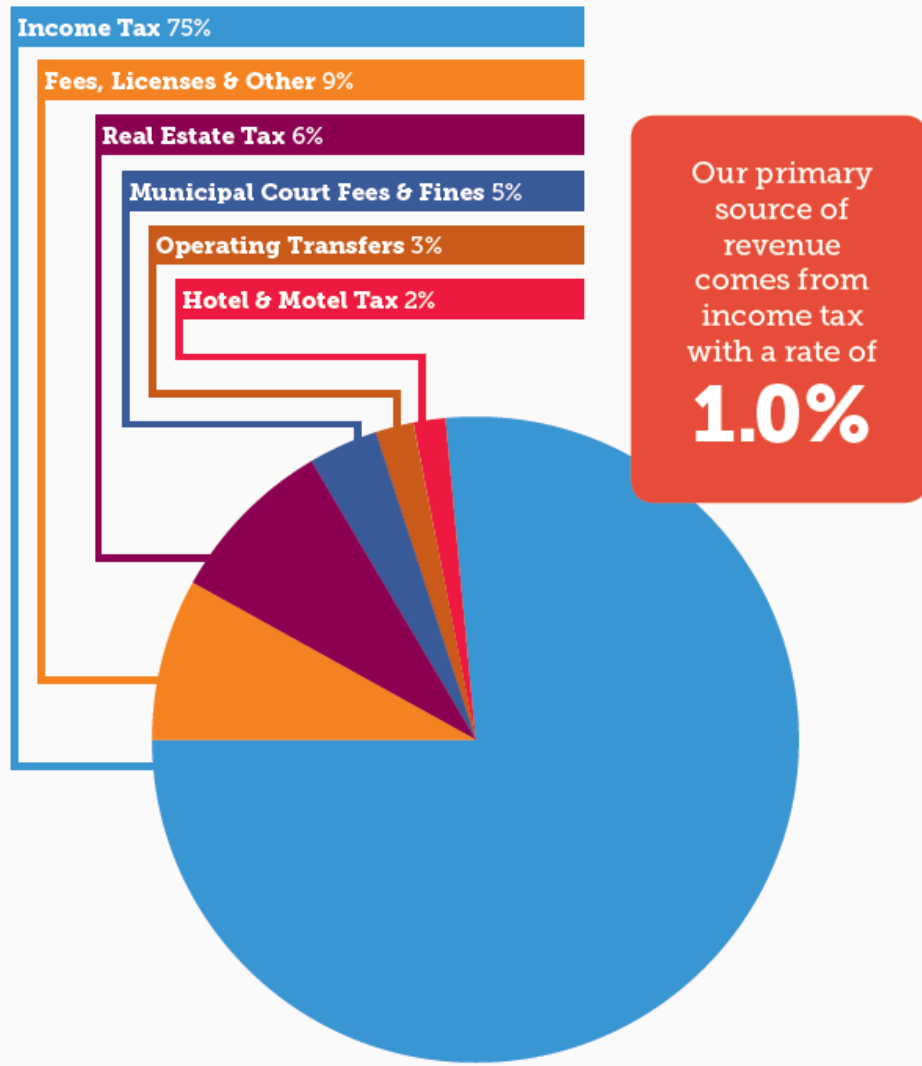
**\$149k**

incurred in Q4 2018

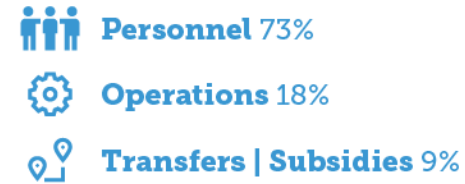
above 5 year average



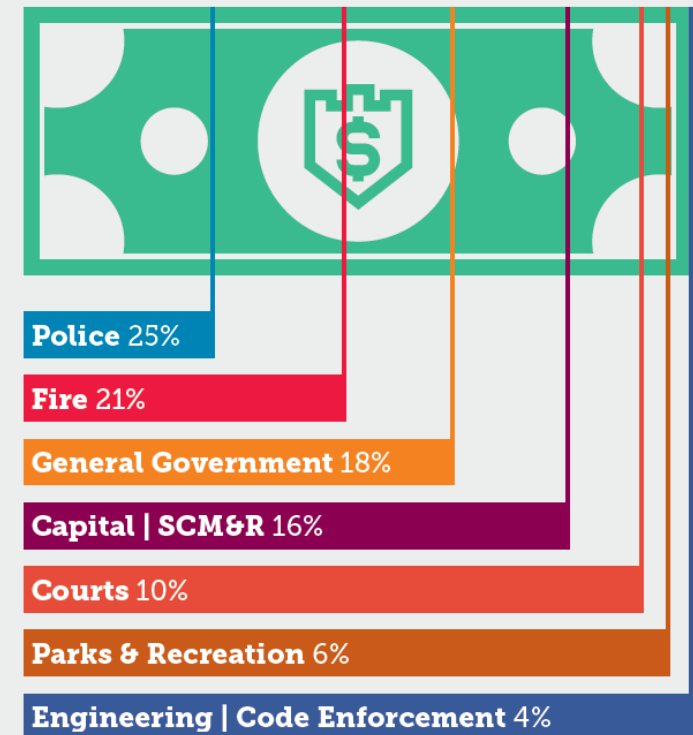
## Where does the money come from?



## How is the money being spent?



## What departments are supported?



# Capital Improvements

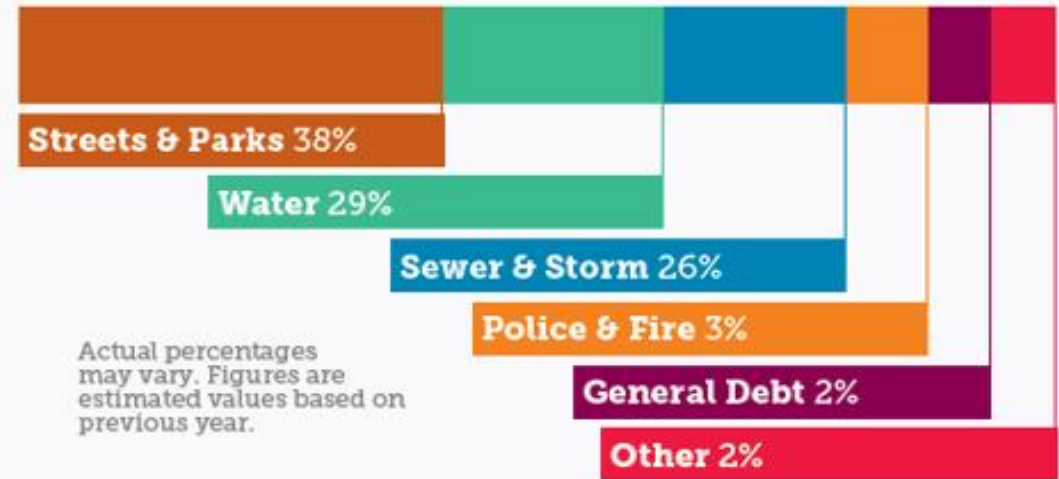
**Streets & Parks:** Projects for resurfacing, paving and curbs, as well as traffic lights & signs, Parks & Recreation maintenance including The Cube.

**Water:** Projects for replacing and repairing water lines, equipment purchases, and debt payments.

**Sewer & Storm:** Projects for repairs and maintenance of sewer/storm lines and ditches, equipment purchases, and debt payments.

**Police and Fire:** Vehicles, equipment, and upgrades.

**Other:** Buildings & Facilities maintenance, computer equipment, and airport improvements.



## Key 2019 Capital Plan Projects:

- Waterline replacement on Blanchard Street from Sandusky Street to Sixth Street
- Sewer separation work – Howard Street
- Annual street resurfacing/curb repair
- Salt barn structure
- Emory Adams and Cube parking lots
- UV disinfection system – Water Pollution Control Center
- Roof replacements – Municipal Building and Water Treatment Plant

# 2019 KEY INITIATIVES



## 2019 OTHER PLANNED IMPROVEMENTS

- **Communication**
  - **Road Work** updates on City of Findlay Engineering Page (**Available**)
  - **Project Specific** Updates
  - Freedom of Information Act **online** request form
  - Report a problem or contact the City **online** (**Available**)
  - Downtown parking map
- **Redevelopment Plan**
- **Parks & Recreation**



## CONTACT US

**Report a Problem:** <https://www.findlayohio.com/i-want-to/report/problem>

**On the Web:** <https://www.findlayohio.com/community/contact-the-city>

**By Email:** [mayor@findlayohio.com](mailto:mayor@findlayohio.com)

**By Phone:** 419-424-7137

**By Mail:** 318 Dorney Plaza, Room 310, Findlay, OH 45840